## 1Q23 Earnings Conference Call



April 25, 2023

## Safe Harbor Statement

"Safe Harbor" Statement under the Private Securities Litigation Reform Act of 1995: Statements in this Presentation relating to plans, strategies, economic performance and trends, projections of results of specific activities or investments and other statements that are not descriptions of historical facts may be forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Forward-looking information is inherently subject to risks and uncertainties, and actual results could differ materially from those currently anticipated due to a number of factors, which include, but are not limited to, risk factors discussed in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2022, and in other documents filed by the Company with the Securities and Exchange Commission from time to time. Forward-looking statements may be identified by terms such as "may", "will", "should", "could", "expects", "plans", "intends", "anticipates", "believes", "estimates", "predicts", "forecasts", "goals", "potential" or "continue" or similar terms or the negative of these terms. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, performance or achievements. The Company has no obligation to update these forward-looking statements.

## Action Plan Implemented to Improve Performance in 1Q23

| Steps | Actions/Results |
| :---: | :---: |
| 1) Move more towards interest rate neutral | - The Company has a goal of reaching neutral interest rate risk position in the shorter term <br> - Achieved $40 \%$ of our 2023 goal by adding $\$ 200 \mathrm{MM}$ of hedges on investments, $\$ 50 \mathrm{MM}$ net of fundings swaps, increasing floating rate securities, and extending funding |
| 2) Enhance focus on risk adjusted returns and profitability | - Relationships will face greater scrutiny to achieve risk adjusted returns <br> - Yields on 1Q23 closings were $7.01 \%$, an increase of 357 bps YoY and 91 bps Q0Q |
| 3) Emphasizing our brand of customer service and deepening relationships to expand customer base and drive loyalty | - Given the recent turmoil in the banking industry, activity surrounding new loans and deposits has increased <br> - Loan pipeline increased $5.5 \%$ during the quarter with the prospect of additional activity coming from the absence of a large competitor <br> - Checking account openings increased $30 \%$ YoY |
| 4) Tighten expense controls | - Greater scrutiny placed on discretionary expenses <br> - Other actions taken to reduce near term expense growth |
| 5) Review new and existing lending relationships to prepare for the next credit cycle | - Early disposal of weaker credits <br> - Focus on recession-proof industries |
| 6) Preserve strong liquidity and capital | - Liquidity is strong and looking to fully utilize the balance sheet to add even more capacity <br> - Working to maintain solid capital position <br> - Average deposits increased $2.0 \%$ QoQ and $6.2 \%$ YoY |

Decisive Actions Expected to Enhance Business Model Resilience and Drive Future Profitability

## Areas of Focus for Long-term Success

- Midtown Manhattan office exposure is $0.1 \%$ of net loans
- The Company is a conservatively managed institution with a history of low and below industry levels of credit

Credit
Quality
interest Rate Risk

Liquidity

- The Company continues to have ample liquidity with $\$ 3.7$ billion of undrawn lines and resources or 3.4 x uninsured and uncollateralized deposits
- Uninsured and uncollateralized deposits were only $16.2 \%$ of total deposits at March 31, 2023
- Checking account openings were up 30\% YoY in 1Q23
- Additional opportunities emerging as a result of a major competitor leaving the market

Customer Experience losses

- Over $88 \%$ of the loan portfolio is collateralized by real estate with an average loan to value less than $37 \%$
- Weighted average DSR for multifamily and CRE is $1.9 x$
- Resulting in strong level of coverage to absorb the impact of higher operating costs and principal and interest payments
- Historically the Company operated with a liability sensitive balance sheet resulting in liabilities repricing faster than assets when interest rates change
- During 1Q23, the Company took significant actions to improve its interest rate risk position
- These actions, which include adding hedges, floating rate assets, and extending funding, resulted in achievement of $40 \%$ of our goal for 2023
- Deposits increased nearly $\$ 250$ million in the first quarter, and we see new opportunities for growth due to market disruption and new branches
- Approximately $33 \%$ of our branches are in Asian markets; a key focus of our business
- Bensonhurst, our 27th branch, is expected to open in 2023 enhancing our Asian branch presence
- Digital banking usage continues to increase with double digit growth in monthly mobile deposit active uses and digital banking enrollment in March 2023 versus a year ago


## 1 Q23 GAAP EPS $\$ 0.17$ and Core ${ }^{1}$ EPS of $\$ 0.10$

## GAAP ROAA and ROAE 0.24\% and 3.02\%; Core ${ }^{1}$ ROAA and ROAE 0.14\% and 1.76\%

## Grow Funding Sources

- Average total deposits increased 6.2\% YoY and 2.0\% QoQ; Core deposits are $75.3 \%$ of average total deposits
- Uninsured and uncollateralized deposits are a low 16.2\% of total deposits
- Deposit yields increased 66 bps QoQ to 2.29\%; Overall cost of funds totaled $2.47 \%$, an increase of 63 bps QoQ and 204 bps YoY

3
Focus on Asset Quality

- NPAs decreased $21.0 \%$ QoQ; only 50 bps of assets
- The total real estate portfolio has a low average LTV of <37\%
- Weighted average debt service coverage ratios are strong at $1.9 x$ for the multifamily and commercial real estate portfolios
- Loan closings of \$173.5MM, down 47.3\% YoY, with weighted average yields of $7.01 \%$, up 91 bps QoQ and 357 bps YoY
- Net loans increased 4.5\% YoY
- Loan pipeline of \$266.1MM, up 5.5\% QoQ
- Portfolio loan yield increased 12 bps QoQ; Core loan yield expanded 17 bps QoQ

4
Leverage Technology

- Digital users and engagement continues to expand
- In 1Q23, originated approximately $\$ 6.6 \mathrm{MM}$ of loan commitments on the digital platform
- Expanded fintech partnerships to offer customers assistance with filing and processing Employee Retention Tax Credit refunds


## \$3.7 Billion of Available Liquidity

| (\$ in millions) | Total <br> Available | Amount <br> Used | Net <br> Availability |  |
| :--- | ---: | ---: | ---: | ---: |
| Internal Sources: |  |  |  |  |
| Unpledged Securities and Other | $\$ 470.8$ | $\$-$ | $\$ 470.8$ |  |
| Interest Earnings Deposits | $\$ 99.4$ | $\$-$ | $\$ 99.4$ |  |
| External Sources: |  |  |  |  |
| Federal Home Loan Bank | $\$ 3,789.8$ | $\$ 1,952.8$ | $\$ 1,837.0$ |  |
| Federal Reserve Bank | $\$ 110.9$ | \$- | $\$ 110.9$ |  |
| Other Banks | $\$ 1,208.0$ | \$- | $\$ 1,208.0$ |  |
| Total Liquidity | $\$ 5,678.9$ | $\mathbf{\$ 1 , 9 5 2 . 8}$ | $\$ 3,726.1$ |  |

## Loans Secured by Real Estate Have an Average LTV of <37\%



88\% Real Estate Based

- Multifamily: 37.6\%
- Non Real Estate: 11.6\%
- Owner Occupied CRE: 10.8\%

■ One-to-four family - Mixed Use: 8.1\%

- General Commercial: 7.6\%
- CRE - Strip Mall: 6.3\%
- CRE - Shopping Center: 4.7\%

One-to-four family - Residential: 3.4\%

- CRE - Single Tenant: 2.4\%

■ Multi Tenant Office: 1.7\%

- Health Care/Medical Use: 1.6\%
- Industrial: 1.5\%
$\square$ Commercial Special Use: 1.3\%
■ Construction: 0.9\%
$■$ Single Tenant Office: 0.5\%


## Strong Asian Banking Market Focus

## Asian Communities - Total Loans $\$ 810 \mathrm{MM}$ and Deposits \$1.2B

Multilingual Branch Staff Serves Diverse Customer Base in NYC Metro Area

Growth Aided by the Asian Advisory Board

## \$36B

Deposit Market Potential (~3\% Market Share ${ }^{1}$ )
7.6\%

Sponsorships of Cultural Activities Support New and Existing Opportunities

FFIC 5 Year Asian Market
CAGR vs $3.7{ }^{1}{ }^{1}$ for the Comparable Asian Markets
Expanding into Bensonhurst (Brooklyn) in 2023

## Digital Banking Usage Continues to Increase

## 23\%

Increase in Monthly Mobile Deposit Active Users March 2023 YoY

## Internet Banks

iGObanking and BankPurely national deposit gathering platforms
$\sim 3 \%$ of Average Deposits in March 2023

## $\sim 30,000$

Users with Active Online
Banking Status
22\%
March 2023 YoY Growth

## Numerated

Small Business Lending
Platform
$\$ 6.6 \mathrm{MM}$ of Commitments in 2023

12\%
Digital Banking
Enrollment
March 2023 YoY Growth
$\sim 8,000$
Zelle ${ }^{\circledR}$ Transactions
$\sim \$ 2.8 \mathrm{MM}$
Zelle Dollar Transactions in March 2023

Technology Enhancements Remain a Priority to Grow Customer Base and Increase Engagement

## Key Community Events During 1Q23



- Announces Community Scholarship for NYC Kids Rise at P.S. 22Q
- Attends Manhattan Neighborhood Network Ribbon Cutting
- Opened Hauppauge Branch; Bensonhurst to open in 2023


## Average Total Deposits Increase; Higher CD Percentage



Average Noninterest Deposits
(\$MM)



2 Q22


3Q22


4 Q22
$\$ 896.5$


QQ23

- Average total deposits increased 2.0\% QoQ and 6.2\% YoY
- Noninterest bearing deposits are $13.2 \%$ of average total deposits, down from 15.6\% a year ago
- 1Q23 checking account openings up 30\% YoY
- Deposit growth driven by CDs, which have a ~12-18 month duration


## Core Loan Yields Improve; Balances Flat Up YoY

Loan Composition
Period End Loans (\$MM)

| \$6,601 | \$6,752 | \$6,948 | \$6,926 | \$6,895 |
| :---: | :---: | :---: | :---: | :---: |
| 21.9\% | 21.8\% | 22.5\% | 22.3\% | 22.4\% |
| $\begin{aligned} & 12.4 \% \\ & 1.0 \% \end{aligned}$ | $\begin{gathered} 12.0 \% \\ 1.1 \% \end{gathered}$ | $\begin{gathered} 11.5 \% \\ 0.9 \% \end{gathered}$ | $\begin{aligned} & 11.5 \% \\ & 1.0 \% \end{aligned}$ | $\begin{gathered} 11.4 \% \\ 0.9 \% \end{gathered}$ |
| 26.7\% | 27.6\% | 27.6\% | 27.6\% | 27.6\% |
| 38.0\% | 37.5\% | 37.5\% | 37.6\% | 37.7\% |
| 1Q22 | 2Q22 | 3Q22 | 4Q22 | 1Q23 |
| $\square$ Multifamily $\square$ Commercial Real Estate $■$ Construction $\square 1$-4 Family $\square$ Business Banking |  |  |  |  |
| Core Loan Yields |  |  |  |  |
| 4.04\% | 4.15\% | 4.35\% | 4.63\% | 4.80\% |

- Net loans increased 4.5\% YoY
- Loan pipeline totaled $\$ 266.1 \mathrm{MM}$ at March 31, 2023; Pipeline yield increases 91 bps QoQ
- Core loan yields improve 17 bps QoQ; prepayment penalty income totaled $\$ 0.6 \mathrm{MM}$ in 1Q23 vs \$1.2MM in 4Q22 and \$1.6MM in 4Q21
- Spread between closing and satisfaction yields, excluding PPP, expanded in 1Q23

Closings vs Satisfaction Yields Excluding PPP


## 47\% of the Loan Portfolio Reprices Through 2025



- Floating rate loans include any loans (including swaps) tied to an index that reprices within 90 days
- Through 2025, loans to reprice 175-207 bps higher assuming index values as of March 31, 2023
- ~16\% of loans reprice with every Fed move and an additional 10-15\% reprice annually


## NIM Under Pressure Until Fed Stops



## Over \$1.5B of Swap Notional Helps Reduce Rate Sensitivity

\(\left.$$
\begin{array}{c|c|c|c|c|c|}\hline \text { Swap Type } & \begin{array}{c}\text { Current Notional } \\
(\$ M M)\end{array} & \begin{array}{c}\text { Weighted Average } \\
\text { Duration (Years) }\end{array}
$$ \& \begin{array}{c}Underlying Asset / <br>

Liability Rate\end{array} \& Net Effective Rate\end{array}\right]\)| Asset Hedges Used to Convert Fixed into Floating |
| :--- |

Use Swaps to Narrow the Duration Gap Between Assets and Liabilities

## Swaps Have Provided Capital Protection As Rates Rise

| (\$ in 000s) | 1Q23 | 4Q22 | 3Q22 | 2Q22 | 1Q22 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Unrealized Gain/(Loss) On Investment Securities | $(\$ 59,973)$ | $(\$ 63,106)$ | $(\$ 72,930)$ | $(\$ 50,133)$ | (\$29,699) |
| Unrealized Gain/(Loss) On Hedges | 21,094 | 25,380 | 26,450 | 18,260 | 13,345 |
| Net Accumulated Gain/(Loss) | $(\$ 38,879)$ | (\$37,726) | $(\$ 46,480)$ | $(\$ 31,873)$ | (\$16,354) |
| End of Period Effective Fed Funds Rate | 4.83\% | 4.33\% | 3.08\% | 1.58\% | 0.33\% |
| Tangible Common Equity to Tangible Assets | 7.73\% | 7.82\% | 7.62\% | 7.82\% | 8.05\% |

## High Quality and Liquid Investment Securities Portfolio



- Investment securities are used for liquidity and collateral for certain deposits
- Investment securities are 10.4\% of total assets; duration approximates 3.5 years
- Approximately $92 \%$ of the portfolio is classified as AFS and 8\% HTM
- The fair value of the overall portfolio is $88.0 \%$ of par compared to $88.6 \%$ at 4Q22
- Approximately $53 \%$ of the portfolio (amortized cost) is floating rate (including fair value hedges)
- Investment securities yield improved 44 bps QoQ and 136 bps YoY to $3.15 \%$ in 1Q23 from $2.71 \%$ in 4Q22 and $1.79 \%$ in 1Q22


## Net Charge-offis Significantly Better Than the Industry; Strong DSR



- Over two decades and multiple credit cycles, Flushing Financial has a history of better than industry credit quality
- Average LTVs on the Real Estate portfolio is $<37 \%{ }^{4}$
- Only $\$ 22.2 \mathrm{MM}$ of real estate loans ( $0.3 \%$ of gross loans) with an LTV of $75 \%$ or more ${ }^{4}$

LUUSHING ${ }^{1}$ Based on most recent Annual Loan Review
${ }^{2}$ Based upon a sample size of $89 \%$ of loans adjusting between 2022 and 2024 with no increase in rents or total income; analysis done when the weighted average DSR was 1.7 x

3 "Industry" includes FDIC insured institutions from "FDIC Statistics At A Glance" through December 31, 2022
${ }^{4}$ Based on appraised value at origination

## Continued Strong Credit Quality

NPAs / Assets
50.7\% LTV on 1Q23 NPAs


| 1Q22 | 2 Q22 | 3Q22 | 4Q22 | 1 Q23 |
| :---: | :---: | :---: | :---: | :---: |

ACL / Gross Loans \& ACL / NPLs


Criticized and Classified Loans / Gross Loans


ACL by Loan Segment (1Q23)


## Book Value and Tangible Book Value Per Share Grow YoY

3\% YoY Book Value Per Share Growth


3\% YoY Increase in Tangible Book Value Per Share


## Stable Business Model and Strong Liquidity; Position Flushing Financial for Success

- The Company took significant actions to move to a more interest rate risk neutral position
- After a lag, NIM should begin to recover once the Fed is done raising rates


## - Solid deposit growth with additional market opportunities

- Uninsured and uncollateralized deposits are low and liquidity levels are high
- Available liquidity represents $3.4 x$ uninsured and uncollateralized deposits
- On going credit metrics are sound
- We view the $\$ 9.2$ million charge-off as an isolated event
- Criticized and classified assets to loans improved 18 bps and delinquencies improved 16 bps QoQ
- Balance Sheet is conservative and low risk
- Average real estate LTVs are less than $37 \%$
- Over $88 \%$ of the loan portfolio is real estate secured
- Weighted average debt service coverage ratio of $1.9 x$ for multifamily and nonowner occupied commercial real estate
- Focus on maintaining conservative underwriting standards, full relationships, and appropriate risk-adjusted returns
- Midtown Manhattan office buildings represent $0.1 \%$ of loans
- Investment securities portfolio has an approximate 3.5 year duration and is shifting toward floating rate assets
- Unrealized AFS securities losses are partially offset by derivatives to mitigate the impact on AOCI
- Strong tangible capital

Appendix


## Flushing Financial Snapshot (NASDAQ: FFIC)

1Q23 Key Statistics


## Key Messages

- Leading Community Bank in the Attractive Greater NYC Area
- Well Diversified and Low Risk Loan Portfolio
- History of Sound Credit Quality
- Asian Banking Niche
- Beneficiary of Lower Short-Term Rates or a Steepening of the Yield Curve Brand Promise


Nurturing Relationships and Rewarding Customers, Employees, and Shareholders

## Experienced Executive Leadership Team

|  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| John Buran <br> President <br> and CEO | Maria Grasso <br> SEVP, COO, <br> Corporate Secretary | Susan Cullen <br> SEVP, CFO, <br> Treasurer | Francis Korzekwinski <br> SEVP, Chief of <br> Real Estate | Michael Bingold <br> SEVP, Chief Retail and Client Development Officer | Douglas McClintock SEVP, General Counsel |
| FFIC: 22 years Industry: 46 years | 17 years 37 years | 8 years <br> 33 years | 30 years <br> 34 years | 10 years 40 years | 1 year 47 years |
|  |  |  |  |  |  |
| Allen Brewer SEVP, Chief Information Officer | Tom Buonaiuto SEVP, Chief of Staff, Deposit Channel Executive | Vincent Giovinco <br> EVP, Commercial Real Estate Lending | Alan Jin <br> EVP, Residential and Mixed Use | Theresa Kelly <br> EVP, Business <br> Banking | Patricia Mezeul <br> EVP, Director of Government Banking |
| 14 years 49 years | 15 years ${ }^{1}$ <br> 31 years | 3 years 25 years | 25 years <br> 30 years | 17 years <br> 39 years | 15 years 43 years |

## Executive Compensation and Insider Stock Ownership $\left(5.8 \%{ }^{2}\right)$ Aligned with Shareholder Interests

Over a 27 Year Track Record of Steady Growth


## Annual Financial Highlights

|  | 2022 |  | 2021 |  | 2020 |  | 2019 |  | 2018 |  | 2017 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Reported Results |  |  |  |  |  |  |  |  |  |  |  |  |
| EPS | \$2.50 |  | \$2.59 |  | \$1.18 |  | \$1.44 |  | \$1.92 |  | \$1.41 |  |
| ROAA | 0.93 | \% | 1.00 | \% | 0.48 | \% | 0.59 | \% | 0.85 | \% | 0.66 | \% |
| ROAE | 11.44 |  | 12.60 |  | 5.98 |  | 7.35 |  | 10.30 |  | 7.74 |  |
| NIM FTE | 3.11 |  | 3.24 |  | 2.85 |  | 2.47 |  | 2.70 |  | 2.93 |  |
| Core ${ }^{1}$ Results |  |  |  |  |  |  |  |  |  |  |  |  |
| EPS | \$2.49 |  | \$2.81 |  | \$1.70 |  | \$1.65 |  | \$1.94 |  | \$1.57 |  |
| ROAA | 0.92 | \% | 1.09 | \% | 0.68 | \% | 0.68 | \% | 0.85 | \% | 0.74 | \% |
| ROAE | 11.42 |  | 13.68 |  | 8.58 |  | 8.42 |  | 10.39 |  | 8.63 |  |
| NIM FTE | 3.07 |  | 3.17 |  | 2.87 |  | 2.49 |  | 2.72 |  | 2.93 |  |
| Credit Quality |  |  |  |  |  |  |  |  |  |  |  |  |
| NPAs/Loans \& REO | 0.77 | \% | 0.23 | \% | 0.31 | \% | 0.24 | \% | 0.29 | \% | 0.35 | \% |
| LLR/Loans | 0.58 |  | 0.56 |  | 0.67 |  | 0.38 |  | 0.38 |  | 0.39 |  |
| LLR/NPLs | 124.89 |  | 248.66 |  | 214.27 |  | 164.05 |  | 128.87 |  | 112.23 |  |
| NCOs/Avg Loans | 0.02 |  | 0.05 |  | 0.06 |  | 0.04 |  | - |  | 0.24 |  |
| Criticized\&Classifieds/Loans | 0.98 |  | 0.87 |  | 1.07 |  | 0.66 |  | 0.96 |  | 1.21 |  |
| Capital Ratios |  |  |  |  |  |  |  |  |  |  |  |  |
| CET1 | 10.52 | \% | 10.86 | \% | 9.88 | \% | 10.95 | \% | 10.98 | \% | 11.59 | \% |
| Tier 1 | 11.25 |  | 11.75 |  | 10.54 |  | 11.77 |  | 11.79 |  | 12.38 |  |
| Total Risk-based Capital | 14.69 |  | 14.32 |  | 12.63 |  | 13.62 |  | 13.72 |  | 14.48 |  |
| Leverage Ratio | 8.61 |  | 8.98 |  | 8.38 |  | 8.73 |  | 8.74 |  | 9.02 |  |
| TCETA | 7.82 |  | 8.22 |  | 7.52 |  | 8.05 |  | 7.83 |  | 8.22 |  |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |  |  |
| Book Value/Share | \$22.97 |  | \$22.26 |  | \$20.11 |  | \$20.59 |  | \$19.64 |  | \$18.63 |  |
| Tangible Book Value/Share | 22.31 |  | 21.61 |  | 19.45 |  | 20.02 |  | 19.07 |  | 18.08 |  |
| Dividends/Share | 0.88 |  | 0.84 |  | 0.84 |  | 0.84 |  | 0.80 |  | 0.72 |  |
| Average Assets (\$B) | 8.3 |  | 8.1 |  | 7.3 |  | 7.0 |  | 6.5 |  | 6.2 |  |
| Average Loans (\$B) | 6.7 |  | 6.6 |  | 6.0 |  | 5.6 |  | 5.3 |  | 5.0 |  |
| Average Deposits (\$B) | 6.5 |  | 6.4 |  | 5.2 |  | 5.0 |  | 4.7 |  | 4.5 |  |

## 5 year Loan Mix - Shifting Towards Commercial Business

## Loan Composition

Period End Loans (\$MM)


Core Loan Yields
4.38\%
4.51\%
4.14\%
4.05\%
4.30\%

## Well-Secured Multifamily and CRE Portfolios

## Multifamily Geography



- Average loan size: \$1.1 MM
- Average monthly rent of $\$ 1,447$ vs $\$ 2,988^{\prime}$ for the market
- Weighted average LTV ${ }^{2}$ is $45 \%$ with no loans having an LTV above $75 \%$
- Weighted average DCR is $\sim 1.9 x^{3}$
- Borrowers typically do not sell properties, but refinance to buy more properties
- ARMs adjust each 5 -year period with terms up to 30 years and comprise $81 \%$ of the portfolio; prepayment penalties are reset for each 5 -year period

Non-Owner Occupied CRE Geography


- Average loan size: $\$ 2.4 \mathrm{MM}$
- Weighted average LTV ${ }^{2}$ is $50 \%$ with $\$ 0.9 \mathrm{MM}$ of loans having an LTV above $75 \%$
- Weighted average DCR is $\sim 1.9 x^{3}$
- Require primary operating accounts
- ARMs adjust each 5 -year period with terms up to 30 years and comprise $83 \%$ of the portfolio


## Underwrite Real Estate Loans with a Cap Rate in High 5s and Stress Test Each Loan

## Well-Diversified Commercial Business Portfolio



## Commercial Business

- Primarily in market lending
- Annual sales up to $\$ 250 \mathrm{MM}$
- Lines of credit and term loans, including owner occupied mortgages
- Loans secured by business assets, including account receivables, inventory, equipment, and real estate
- Personal guarantees are generally required
- Originations are generally $\$ 100,000$ to $\$ 10 \mathrm{MM}$
- Adjustable rate loans with adjustment periods of five years for owner-occupied mortgages and for lines of credit the adjustment period is generally monthly
- Generally not subject to limitations on interest rate increases but have interest rate floors


## Continued Strong Credit Quality



Reserves / Gross Loans \& Reserves / NPLs


Criticized and Classified Loans / Gross Loans


ACL by Loan Segment (1Q23)


## Deposit Mix Shift

## Average Deposits Composition

(\$MM)


## Following NIM Expansion in 2020 and 2021, Compression in 2022

(\$MM)


## Book Value and Tangible Book Value Per Share Grow in 2022

Book Value Per Share CAGR of 4\% 2018-2022


Tangible Book Value Per Share 4\% 2018-2022


71\% of Earnings Returned in 2022; 45\% in 2021

## Environmental, Social, and Governance



## Reconciliation of GAAP Earnings and Core Earnings

## Non-cash Fair Value Adjustments to GAAP Earnings

The variance in GAAP and core earnings is partly driven by the impact of non-cash net gains and losses from fair value adjustments. These fair value adjustments relate primarily to borrowing carried at fair value under the fair value option.

Core Net Income, Core Diluted EPS, Core ROAE, Core ROAA, Pre-provision, Pre-tax Net Revenue, Core Net Interest Income FTE, Core Net Interest Margin FTE, Core Interest Income and Yield on Total Loans, Core Noninterest Income, Core Noninterest Expense and Tangible Book Value per common share are each non-GAAP measures used in this presentation. A reconciliation to the most directly comparable GAAP financial measures appears below in tabular form. The Company believes that these measures are useful for both investors and management to understand the effects of certain interest and noninterest items and provide an alternative view of the Company's performance over time and in comparison to the Company's competitors. These measures should not be viewed as a substitute for net income. The Company believes that tangible book value per common share is useful for both investors and management as these are measures commonly used by financial institutions, regulators and investors to measure the capital adequacy of financial institutions. The Company believes these measures facilitate comparison of the quality and composition of the Company's capital over time and in comparison to its competitors. These measures should not be viewed as a substitute for total shareholders' equity.

These non-GAAP measures have inherent limitations, are not required to be uniformly applied and are not audited. They should not be considered in isolation or as a substitute for analysis of results reported under GAAP. These non-GAAP measures may not be comparable to similarly titled measures reported by other companies.

## Reconciliation of GAAP to CORE Earnings - Quarters



## Reconciliation of GAAP Revenue and <br> Pre-provision Pre-tax Net Revenue - Quarters

(Dollars in thousands)
GAAP Net interest income
Net (gain) loss from fair value adjustments
on qualifying hedges
Net amortization of purchase accounting
adjustments
Core Net interest income
GAAP Noninterest income (loss)
Net (gain) loss from fair value adjustments
Net loss on sale of securities
Life insurance proceeds
Net gain on sale of assets
Core Noninterest income
GAAP Noninterest expense
Net amortization of purchase accounting
adjustments
Core Noninterest expense
Net interest income
Noninterest income (loss)
Noninterest expense
Pre-provision pre-tax net revenue
Core:
Net interest income
Noninterest income
Noninterest expense
Pre-provision pre-tax net revenue
Efficiency Ratio
Cor

| For the three months ended |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { March 31, } \\ 2023 \end{gathered}$ |  | $\begin{gathered} \hline \text { December 31, } \\ 2022 \end{gathered}$ |  | $\begin{gathered} \hline \text { September } 30, \\ 2022 \end{gathered}$ |  | June 30, 2022 |  | $\begin{gathered} \hline \text { March 31, } \\ 2022 \end{gathered}$ |  |
| \$ | 45,262 | \$ | 54,201 | \$ | 61,206 | \$ | 64,730 | \$ | 63,479 |
|  | (100) |  | (936) |  | (28) |  | 60 |  | 129 |
|  | (306) |  | (342) |  | (775) |  | (367) |  | $(1,058)$ |
| \$ | 44,856 | \$ | 52,923 | \$ | 60,403 | \$ | 64,423 | \$ | 62,550 |
|  | 6,908 | \$ | $(7,652)$ | \$ | 8,995 | \$ | 7,353 | \$ | 1,313 |
| \$ | $(2,619)$ |  | 622 |  | $(5,626)$ |  | $(2,533)$ |  | 1,809 |
|  | - |  | 10,948 |  | - |  | - |  | - |
|  | - |  | (286) |  | - |  | $(1,536)$ |  | - |
|  | - |  | (104) |  | - |  | - |  |  |
| \$ | 4,289 | \$ | 3,528 | \$ | 3,369 | \$ | 3,284 | \$ | 3,122 |
| \$ | 37,703 | \$ | 33,742 | \$ | 35,634 | \$ | 35,522 | \$ | 38,794 |
|  | (118) |  | (123) |  | (125) |  | (130) |  | (134) |
| \$ | 37,585 | \$ | 33,619 | \$ | 35,509 | \$ | 35,392 | \$ | 38,660 |
| \$ | 45,262 | \$ | 54,201 | \$ | 61,206 | \$ | 64,730 | \$ | 63,479 |
|  | 6,908 |  | $(7,652)$ |  | 8,995 |  | 7,353 |  | 1,313 |
|  | $(37,703)$ |  | $(33,742)$ |  | $(35,634)$ |  | $(35,522)$ |  | $(38,794)$ |
| \$ | 14,467 | \$ | 12,807 | \$ | 34,567 | \$ | 36,561 | \$ | 25,998 |
| \$ | 44,856 | \$ | 52,923 | \$ | 60,403 | \$ | 64,423 | \$ | 62,550 |
|  | 4,289 |  | 3,528 |  | 3,369 |  | 3,284 |  | 3,122 |
|  | $(37,585)$ |  | $(33,619)$ |  | $(35,509)$ |  | $(35,392)$ |  | $(38,660)$ |
| \$ | 11,560 | \$ | 22,832 | \$ | 28,263 | \$ | 32,315 | \$ | 27,012 |
| 76.5 \% |  |  | 59.6 |  | 55.7 |  | 52.3 |  | 58.9 |

## Reconciliation of GAAP to Core Net Interest Income and NIM - Quarters



## Calculation of Tangible Stockholders' Common Equity to Tangible Assets

| (Dollars in thousands) | $\begin{gathered} \text { December 31, } \\ 2022 \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2021 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2018 \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2017 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Equity | \$ | 677,157 | \$ | 679,628 | \$ | 618,997 | \$ | 579,672 | \$ | 549,464 | \$ | 532,608 |
| Less: |  |  |  |  |  |  |  |  |  |  |  |  |
| Goodwill |  | $(17,636)$ |  | $(17,636)$ |  | $(17,636)$ |  | $(16,127)$ |  | $(16,127)$ |  | $(16,127)$ |
| Core deposit Intangibles |  | $(2,017)$ |  | $(2,562)$ |  | $(3,172)$ |  | - |  | - |  | - |
| Intangible deferred tax liabilities |  | - |  | 328 |  | 287 |  | 292 |  | 290 |  | 291 |
| Tangible Stockholders' Common Equity | \$ | 657,504 | \$ | 659,758 | \$ | 598,476 | \$ | 563,837 | \$ | 533,627 | \$ | 516,772 |
| Total Assets | \$ | 8,422,946 | \$ | 8,045,911 | \$ | 7,976,394 | \$ | 7,017,776 | \$ | 6,834,176 | \$ | 6,299,274 |
| Less: |  |  |  |  |  |  |  |  |  |  |  |  |
| Goodwill |  | $(17,636)$ |  | $(17,636)$ |  | $(17,636)$ |  | $(16,127)$ |  | $(16,127)$ |  | $(16,127)$ |
| Core deposit Intangibles |  | $(2,017)$ |  | $(2,562)$ |  | $(3,172)$ |  | - |  | - |  | - |
| Intangible deferred tax liabilities |  | - |  | 328 |  | 287 |  | 292 |  | 290 |  | 291 |
| Tangible Assets | \$ | 8,403,293 | \$ | 8,026,041 | \$ | 7,955,873 | \$ | 7,001,941 | \$ | 6,818,339 | \$ | 6,283,438 |
| Tangible Stockholders' Common Equity to |  |  |  |  |  |  |  |  |  |  |  |  |
| Tangible Assets |  | 7.82 |  | $8.22 \%$ |  | $7.52 \%$ |  | 8.05 |  | 7.83 |  | 8.22 |

## Reconciliation of GAAP Earnings and Core Earnings - Years

(Dollars In thousands, except per share data)

GAAP income (loss) before income taxes Day 1, Provision for Credit Losses - Empire transaction
Net (gain) loss from fair value adjustments Net (gain) loss on sale of securities
Life insurance proceeds
Net gain on sale or disposition of assets Net (gain) loss from fair value adjustments on qualifying hedges
Accelerated employee benefits upon Officer's death
Prepayment penalty on borrowings
Net amortization of purchase accounting adjustments
Merger expense
Core income before taxes
Provision for core income taxes
Core net income

GAAP diluted earnings (loss) per common share
Day 1, Provision for Credit Losses - Empire transaction, net of tax
Net (gain) loss from fair value adjustments, net of tax Net (gain) loss on sale of securities, net of tax
Life insurance proceeds
Net gain on sale or disposition of assets, net of tax Net (gain) loss from fair value adjustments on qualifying hedges, net of tax
Accelerated employee benefits upon Officer's death, net of tax
Prepayment penalty on borrowings, net of tax
Net amortization of purchase accounting adjustments, net of tax
Merger expense, net of tax
NYS tax change

Core diluted earnings per common share ${ }^{(1)}$

Core net income, as calculated above
Average assets
Average equity
Core return on average assets ${ }^{(2)}$
Core return on average equity ${ }^{(2)}$

| Years Ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { December 31, } \\ 2022 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2021 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { December 31, } \\ 2020 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { December 31, } \\ 2019 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { December 31, } \\ 2018 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { December 31, } \\ 2017 \\ \hline \end{gathered}$ |  |  |
| \$ | 104,852 | \$ | 109,278 |  | \$ | 45,182 |  | \$ | 53,331 |  | \$ | 65,485 |  | \$ | 66,134 |  |
|  | - |  | - |  |  | 1,818 |  |  | - |  |  | - |  |  | - |  |
|  | $(5,728)$ |  | 12,995 |  |  | 2,142 |  |  | 5,353 |  |  | 4,122 |  |  | 3,465 |  |
|  | 10,948 |  | (113) |  |  | 701 |  |  | 15 |  |  | 1,920 |  |  | 186 |  |
|  | $(1,822)$ |  | - |  |  | (659) |  |  | (462) |  |  | $(2,998)$ |  |  | $(1,405)$ |  |
|  | (104) |  | (621) |  |  | - |  |  | (770) |  |  | $(1,141)$ |  |  | - |  |
|  | (775) |  | $(2,079)$ |  |  | 1,185 |  |  | 1,678 |  |  | - |  |  | - |  |
|  | - |  | - |  |  | - |  |  | 455 |  |  | 149 |  |  | - |  |
|  | - |  | - |  |  | 7,834 |  |  | - |  |  | - |  |  | - |  |
|  | $(2,030)$ |  | $(2,489)$ |  |  | 80 |  |  | - |  |  | - |  |  | - |  |
|  | - |  | 2,562 |  |  | 6,894 |  |  | 1,590 |  |  | - |  |  | - |  |
|  | 105,341 |  | 119,533 |  |  | 65,177 |  |  | 61,190 |  |  | 67,537 |  |  | 68,380 |  |
|  | 28,502 |  | 30,769 |  |  | 15,428 |  |  | 13,957 |  |  | 11,960 |  |  | 22,613 |  |
| \$ | 76,839 | \$ | 88,764 |  | \$ | 49,749 |  | \$ | 47,233 |  | \$ | 55,577 |  | \$ | 45,767 |  |
| \$ | 2.50 | \$ | 2.59 |  | \$ | 1.18 |  | \$ | 1.44 |  | \$ | 1.92 |  | \$ | 1.41 |  |
|  | - |  | - |  |  | 0.05 |  |  | - |  |  | - |  |  | - |  |
|  | (0.14) |  | 0.31 |  |  | 0.06 |  |  | 0.14 |  |  | 0.10 |  |  | 0.07 |  |
|  | 0.26 |  | - |  |  | 0.02 |  |  | - |  |  | 0.05 |  |  | - |  |
|  | (0.06) |  | - |  |  | (0.02) |  |  | (0.02) |  |  | (0.10) |  |  | (0.05) |  |
|  | - |  | (0.01) |  |  | - |  |  | (0.02) |  |  | (0.03) |  |  | 0.13 |  |
|  | (0.02) |  | (0.05) |  |  | 0.03 |  |  | 0.05 |  |  | - |  |  | - |  |
|  | - |  | - |  |  | - |  |  | 0.01 |  |  | - |  |  | - |  |
|  | - |  | - |  |  | 0.20 |  |  | - |  |  | - |  |  | - |  |
|  | (0.05) |  | (0.06) |  |  | - |  |  | - |  |  | - |  |  | - |  |
|  | - |  | 0.06 |  |  | 0.18 |  |  | 0.04 |  |  | - |  |  | - |  |
|  | - |  | (0.02) |  |  | - |  |  | - |  |  | - |  |  | - |  |
| \$ | 2.49 | \$ | 2.81 |  | \$ | 1.70 |  | \$ | 1.65 |  | \$ | 1.94 |  | \$ | 1.57 |  |
| \$ | 76,839 | \$ | 88,764 |  | \$ | 49,749 |  | \$ | 47,233 |  | \$ | 55,577 |  | \$ | 45,767 |  |
|  | 8,307,137 |  | 8,143,372 |  |  | 7,276,022 |  |  | 6,947,881 |  |  | 6,504,598 |  |  | 6,217,746 |  |
|  | 672,742 |  | 648,946 |  |  | 580,067 |  |  | 561,289 |  |  | 534,735 |  |  | 530,300 |  |
|  | 0.92 |  | 1.09 | \% |  | 0.68 | \% |  | 0.68 | \% |  | 0.85 | \% |  | 0.74 \% | \% |
|  | 11.42 |  | 13.68 | \% |  | 8.58 | \% |  | 8.42 | \% |  | 10.39 | \% |  | 8.63 \% | \% |

## Reconciliation of GAAP Revenue \& Pre-Provision Pre-Tax Net Revenue

| (Dollars In thousands) | Years Ended |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { cember } 31, \\ & 2022 \end{aligned}$ | $\begin{gathered} \hline \text { December 31, } \\ 2021 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { December } 31, \\ 2018 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { December 31, } \\ 2017 \\ \hline \end{gathered}$ |  |
| GAAP Net interest income | \$ | 243,616 | \$ | 247,969 | \$ | 195,199 | \$ | 161,940 | \$ | 167,406 | \$ | 173,107 |
| Net (gain) loss from fair value adjustments on qualifying hedges |  | (775) |  | $(2,079)$ |  | 1,185 |  | 1,678 |  | - |  | - |
| Net amortization of purchase accounting adjustments |  | $(2,542)$ |  | $(3,049)$ |  | (11) |  | - |  | - |  | - |
| Core Net interest income | \$ | 240,299 | \$ | 242,841 | \$ | 196,373 | \$ | 163,618 | \$ | 167,406 | \$ | 173,107 |
| GAAP Noninterest income | \$ | 10,009 | \$ | 3,687 | \$ | 11,043 | \$ | 9,471 | \$ | 10,337 | \$ | 10,362 |
| adjustments |  | $(5,728)$ |  | 12,995 |  | 2,142 |  | 5,353 |  | 4,122 |  | $3,465$ |
| Net (gain) loss on sale of securities |  | 10,948 |  | (113) |  | 701 |  | 15 |  | 1,920 |  | 186 |
| Life insurance proceeds |  | $(1,822)$ |  | - |  | (659) |  | (462) |  | $(2,998)$ |  | $(1,405)$ |
| Net gain on disposition of assets |  | (104) |  | (621) |  | - |  | (770) |  | $(1,141)$ |  | - |
| Core Noninterest income | \$ | 13,303 | \$ | 15,948 | \$ | 13,227 | \$ | 13,607 | \$ | 12,240 | \$ | 12,608 |
| GAAP Noninterest expense | \$ | 143,692 | \$ | 147,322 | \$ | 137,931 | \$ | 115,269 | \$ | 111,683 | \$ | 107,474 |
| Prepayment penalty on borrowings |  | - |  | - |  | $(7,834)$ |  | - |  | - |  | - |
| Accelerated employee benefits upon |  |  |  |  |  |  |  |  |  |  |  |  |
| Officer's death |  | - |  | - |  | - |  | (455) |  | (149) |  | - |
| Net amortization of purchase accounting adjustments |  | (512) |  | (560) |  | (91) |  | - |  | - |  | - |
| Merger expense |  | - |  | $(2,562)$ |  | $(6,894)$ |  | $(1,590)$ |  | - |  | - |
| Core Noninterest expense | \$ | 143,180 | \$ | 144,200 | \$ | 123,112 | \$ | 113,224 | \$ | 111,534 | \$ | 107,474 |
| GAAP: |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 243,616 | \$ | 247,969 | \$ | 195,199 | \$ | 161,940 | \$ | 167,406 | \$ | 173,107 |
| Noninterest income |  | 10,009 |  | 3,687 |  | 11,043 |  | 9,471 |  | 10,337 |  | 10,362 |
| Noninterest expense |  | $(143,692)$ |  | $(147,322)$ |  | $(137,931)$ |  | $(115,269)$ |  | $(111,683)$ |  | $(107,474)$ |
| Pre-provision pre-tax net revenue | \$ | 109,933 | \$ | 104,334 | \$ | 68,311 | \$ | 56,142 | \$ | 66,060 | \$ | 75,995 |
| Core: |  |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 240,299 | \$ | 242,841 | \$ | 196,373 | \$ | 163,618 | \$ | 167,406 | \$ | 173,107 |
| Noninterest income |  | 13,303 |  | 15,948 |  | 13,227 |  | 13,607 |  | 12,240 |  | 12,608 |
| Noninterest expense |  | $(143,180)$ |  | $(144,200)$ |  | $(123,112)$ |  | $(113,224)$ |  | $(111,534)$ |  | $(107,474)$ |
| Pre-provision pre-tax net revenue | \$ | 110,422 | \$ | 114,589 | \$ | 86,488 | \$ | 64,001 | \$ | 68,112 | \$ | 78,241 |
| Efficiency Ratio |  | 56.5 |  | 55.7 |  | 58.7 |  | 63.9 |  | 62.1 |  | 57.9 |

## Reconciliation of GAAP and Core Net Interest Income and NIM

|  | Years Ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars In thousands) |  | $\begin{gathered} \text { December } 31 \text {, } \\ 2022 \end{gathered}$ |  |  | December 31, $2021$ |  |  | December 31, $2020$ |  |  | December 31, $2019$ |  | December 31 $2018$ |  | $\begin{gathered} \text { December } 31, \\ 2017 \end{gathered}$ |
| GAAP net interest income | \$ | 243,616 | \$ | \$ | 247,969 | \$ | \$ | 195,199 |  | \$ | 161,940 | \$ | 167,406 | \$ | 173,107 |
| Net (gain) loss from fair value adjustments on qualifying hedges |  | (775) |  |  | $(2,079)$ |  |  | 1,185 |  |  | 1,678 |  | - |  | - |
| Net amortization of purchase accounting adjustments |  | $(2,542)$ |  |  | $(3,049)$ |  |  | (11) |  |  | - |  | - |  | - |
| Tax equivalent adjustment |  | 461 |  |  | 450 |  |  | 508 |  |  | 542 |  | 895 |  | - |
| Core net interest income FTE | \$ | 240,760 | \$ | \$ | 243,291 |  | \$ | 196,881 |  | \$ | 164,160 | \$ | 168,301 | \$ | 173,107 |
| Total average interest-earning assets ${ }^{(1)}$ | \$ | 7,841,407 | \$ | \$ | 7,681,441 | \$ | \$ | 6,863,219 |  | \$ | 6,582,473 | \$ | 6,194,248 | \$ | 5,916,073 |
| Core net interest margin FTE |  | 3.07 | \% |  | 3.17 | \% |  | 2.87 | \% |  | 2.49 | \% | 2.72 | \% | 2.93 \% |
| GAAP interest income on total loans, net | \$ | 293,287 | \$ | \$ | 274,331 | \$ | \$ | 248,153 |  | \$ | 251,744 | \$ | 232,719 | \$ | 209,283 |
| Net (gain) loss from fair value adjustments on qualifying hedges |  | (775) |  |  | $(2,079)$ |  |  | 1,185 |  |  | 1,678 |  | - |  | - |
| Net amortization of purchase accounting adjustments |  | $(2,628)$ |  |  | $(3,013)$ |  |  | (356) |  |  | - |  | - |  | - |
| Core interest income on total loans, net | \$ | 289,884 | \$ |  | 269,239 |  | \$ | 248,982 |  | \$ | 253,422 | \$ | 232,719 | \$ | 209,283 |
| Average total loans, net ${ }^{(1)}$ | \$ | 6,748,165 | \$ | \$ | 6,653,980 |  | \$ | 6,006,931 |  | \$ | 5,621,033 | \$ | 5,316,968 | \$ | 4,988,613 |
| Core yield on total loans |  | 4.30 | \% |  | 4.05 | \% |  | 4.14 | \% |  | 4.51 | \% | 4.38 | \% | 4.20 \% |

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